



Justine Moss

Justine Moss is the Principal Consultant of Jay Jay Communications, an Asia Pacific communications and language consulting, training and coaching business based in Singapore. Justine has over 18 years of international experience in communications and media industries, having lived and worked in Singapore, Australia, New Zealand and the United Kingdom. Her business experience encompasses communications training, corporate coaching, radio, journalism, education and English tutoring.

Jay Jay Communications specialises in:

- Corporate communications training & coaching – media skills, presentation skills, voice optimisation, accent neutralisation & intercultural communications
- English language tuition (business coaching, classroom tutoring and private tuition)
- Radio & airline entertainment presenting/hosting
- Editing business proposals and other documents
- Voiceovers for radio, television, documentaries, corporate videos, internet websites, multimedia, messages-on-hold & wireless
- Writing feature articles, arts/music/sports reviews & media releases
- Teaching voice and presentation skills as extra-curricular activities for primary & secondary schools

Communications Coaching & Training

Justine works with senior executives and managers in multinational, national and public organisations across Asia Pacific to enhance the impact of their interpersonal communications and personal branding. This includes specialty communication areas such as media training, voice coaching and accent neutralization, communicating across cultures, business writing, presentation skills and effective interpersonal communications.

Justine is a qualified English (as a foreign language) teacher, providing business coaching, private and classroom tuition as well as business documentation editing and 'correction'.

Justine is particularly skilled at communicating across cultures and has worked with individuals from Australia, Brunei, China, India, Japan, Korea, Malaysia, Singapore, New Zealand, Thailand, United Kingdom and USA.

Voice Coaching

As a radio presenter, voiceover artist and trainer, Justine knows first hand that the human voice is an instrument that is capable of influencing, impacting and creating a particular ambience. Justine focuses on bringing out and enhancing the individual's natural voice quality, in order to improve their personal impact. While each programme is customised to the client's specific needs, common areas of coaching focus include:

- Warming the voice
- Intonation
- Breathing
- Vocal pace (word speed & pauses) & projection
- Range & variety
- Tone & texture
- Pitch
- Working the face, tongue, jaw & soft palate
- Volume control, level & projection
- Speech & phonetics
- Accent neutralization
- Pronunciation – vowels & consonant work